TECH ARMY®

NASA SEWP VI CONTRACT ORDERING GUIDE

CONTRACT NUMBER: 80TECH26D0205
PERIOD OF PERFORMANCE: 11/1/2026 – 10/31/2036
SEWP FEE: 0.34%
BUSINESS SIZE: SMALL BUSINESS

1. SECTION OVERVIEW & SCOPE

Tech Army, LLC is proud to serve as a Contract Holder under the NASA Solutions for Enterprise-Wide Procurement (SEWP) VI Government-Wide Acquisition Contract (GWAC). NASA SEWP VI provides state-of-the-art Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services to all Federal Agencies and approved government contractors.

FAIR OPPORTUNITY STATEMENT (FAR 16.505(B)(1)):

Each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 issued under multiple award contracts. The method to obtain fair opportunity is at the discretion of the Contracting Officer (CO), who must document the rationale for placement and price of each order. Use of the SEWP online Quote Request Tool (QRT) is highly recommended.

SUBCONTRACTOR

CATEGORY B: ENTERPRISE-WIDE ITC/AV

Supports large-scale IT and AV service engagements, enterprise system integration, agency-wide infrastructure modernization, and technical program management support.

PRIME AWARDEE

CATEGORY C: MISSION-BASED SERVICES

Delivers mission-critical ITC/AV services, specialized technical operations, software engineering, and cleared professional personnel tailored for complex federal requirements.

2. ORDERING INSTRUCTIONS & PROCESS

Orders are issued directly by Issuing Agency Contracting Officers (COs/KOs) in accordance with agency-specific procurement procedures. The NASA SEWP Program Management Office (PMO) does not issue delivery orders directly; all orders are routed through the SEWP PMO for tracking and verification.

1. Determine Requirements & Generate PR

The end-user or program office defines technical specifications and initiates an agency Purchase Request (PR).

2. Request Quotes via SEWP QRT

Submit quote requests using the SEWP online Quote Request Tool (QRT) at sewp.nasa.gov or via Tech Army's web portal.

3. Issue Delivery Order (DO)

The agency procurement office evaluates responses, documents fair opportunity, and issues a standard Delivery Order to Tech Army.

4. PMO Verification & Order Fulfillment

The SEWP PMO validates the order, assigns a SEWP tracking number, and forwards it to Tech Army for immediate execution.

3. POST-DELIVERY, WARRANTY & TECHNICAL SUPPORT

Tech Army, LLC is dedicated to ensuring successful service and solution delivery. All work performed under NASA SEWP VI adheres strictly to contract performance work statements and agency standard warranties.

- **Installation & Technical Support:** On-site and remote technical support are coordinated by our technical team as needed.
- **Warranty & Maintenance:** Warranty and maintenance support are provided in accordance with applicable delivery order terms and manufacturer requirements.
- **Troubleshooting & Escalations:** Order discrepancies and technical support requests are promptly addressed and escalated to the appropriate support personnel when necessary.

4. PROGRAM MANAGEMENT & SUPPORT CONTACTS

PROGRAM MANAGER

Walter Ruf Alvarez
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DEPUTY PROGRAM MANAGER

Jay Narang
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SALES & ORDER SUPPORT

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